

Press release

IK4-TEKNIKER is certified for R&D&I Management

- ▶ *The technology centre meets all certification requirements based on the excellence of its transfer and research management systems*
- ▶ *The organisation was awarded the certificate during an event held at its facilities with Mr Iosu Madariaga, the Director for Technology and Strategy of the Basque Government, in attendance*

(Eibar, Basque Country. 17 September, 2018).- It is essential to carry out more research to further competitiveness. In addition, developing technologically advanced solutions and converting them into products and services that are suitable for the industry and market requires that processes be incorporated to manage excellence.

It is within this context that the [IK4-TEKNIKER](#) technology centre received a certificate for fully adapting its R&D&I system to the requirements specified in UNE 166002:2014. IK4-TEKNIKER has been supported by Juan Carlos Morla from Sonder Consulting and SGS as an accredited body since the early preparatory stages to carry out the certification process.

The certificate has been awarded by SGS, an inspection, verification, testing and certification organisation, to the Director General of IK4-TEKNIKER, Mr Alex Bengoa, in the course of an event held at the technology centre's facilities in Eibar, a Gipuzkoa municipality.

Also present were the Director for Technology and Strategy of the Basque Government, Mr Iosu Madariaga, and the SGS Director for R&D&I Certifications, Mr Óscar Nevot.

The event was also been attended by Mr Enrique Zoppetti, the SGS delegate representing the northern zone, Mr Jon Ander Madariaga director of operations at SGS, Ms Itziar Cenoz, Director of Marketing and Digital Business at IK4-TEKNIKER and Ms Mercedes Aja, the Director of Persons and Organisation at IK4-TEKNIKER.

The fact that IK4-TEKNIKER has been awarded this certificate means that the organization has met the requirements of referential 166002 and operates an R&D&I management system that is geared towards excellence.

“Our R&D&I activities, endorsed by a track record of more than 35 years, have enabled us to set up a robust management system that makes it possible to develop research and transfer projects efficiently and efficaciously. They also allow us to articulate management practices in all the processes involved in terms of the value chain and other supporting processes that play a fundamental role at a technology centre” says Bengoa.

“Being certified is not a process that comes to end, but rather that it becomes yet another landmark along the path we are following to maintain and improve our management practices to respond better to our industrial fabric and society at large”, says Bengoa.

An exhaustive process

In order to be certified, IK4-TEKNIKER passed two audits carried out in March and May this year by an SGS team headed by Óscar Nevot.

During the process, the audit team ascertained that the IK4-TEKNIKER R&D&I management system met all the requirements stipulated in the UNE 166002 referential. The end result is an integrated management system is implemented that cannot only give rise to a policy but also achieve the organisation's targets established in relation to all other interested parties. Likewise, the technology centre has used the 2015 version of the ISO 9001 standard to revalidate the quality certificate. Both certificates have secured excellent and professional management practices.

Concerning IK4-TEKNIKER

With more than 35 years of experience in applied technology research that has been transferred to companies, IK4-TEKNIKER has achieved a high degree of specialisation in four major areas (Advanced Manufacturing, Surface Engineering, Product Engineering and ICTs). This means that its cutting edge know-how has been made available to customers to meet their requirements.

Further information

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IK4-TEKNIKER | Itziar Cenoz

Itziar.cenoz@tekniker.es | Tel. (34) 943 256 929

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GUK | Eider Lazkano

eider@guk.es | Tel. (34) 620 807 344

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